Warranty Information – Instrument Markets Products

EIT, LLC warrants its goods (except consumables such as thermocouple probes) shall be free from defects in material and workmanship. Such defects must become apparent within six months after delivery of the goods to the buyer.

EIT’s liability under this warranty is limited to replacing or repairing the defective goods at our option. EIT shall provide all materials and labor required to adjust, repair, and/or replace the defective goods at no cost to the buyer only if the defective goods are returned, freight prepaid, to EIT during the warranty period.

EIT, LLC shall be relieved of all obligations and liability under this warranty if:

1. The user operates the device with any accessory, equipment, or part not specifically approved, manufactured, or specified by EIT, LLC, unless the buyer furnishes reasonable evidence that such installations were not a cause of the defect. This provision shall not apply to any accessory, equipment, or part that does not affect the proper operation of the device.
2. Upon inspection, the goods show evidence of becoming defective or inoperable due to abuse, mishandling, misuse, accident, alteration, negligence, improper installation, lack of routine maintenance, or other causes beyond our control.
3. The goods have been repaired, altered, or modified by other than EIT authorized personnel.
4. The buyer does not return the defective goods, freight prepaid, to EIT within the applicable warranty period.

There are no warranties that extend beyond the description on the face hereof. This warranty is in lieu of - and is exclusive of - any and all other expressed, implied, or statutory warranties or representations. This includes merchantability and fitness, as well as any and all other obligations or liabilities of EIT, LLC. EIT, LLC shall not be responsible for consequential damages resulting from malfunctions of the goods.

No person, firm, or corporation is authorized to assume for EIT, LLC any additional obligation or liability not expressly provided for herein except in writing duly executed by an officer of EIT, LLC.

If any portion of this agreement is invalidated, the remainder of the agreement shall remain in full force and effect.

This warranty shall not apply to any instrument or component not manufactured by EIT, LLC.

Calibration and Repair Warranty

The warranty for repair service and periodic calibration is as stated for new units, above, except that the warranty period is ninety (90) days. Following are the instructions for warranty returns.